

Important Information about Your BestWood Floor

Hardwood Flooring is a natural product of inherent warmth and sophistication. Understanding the characteristics of timber flooring will enable due care and maintenance whilst prolonging the appeal and durability of your BestWood floor.



The characteristics of hardwood flooring:

All BestWood Floors are solid wood, sourced from internationally recognized sustainable resources.

These hardwoods are natural products that include variations in color, tone and graining.

Though the majority of species sourced for BestWood Flooring are of a dense and durable nature, all timber should be treated with care and an appreciation for its preferred environment – from the point of installation, till eventual maintenance.

Relative humidity will affect any solid wood floor. Depending on the prevailing conditions timber either absorbs excess moisture or dries out - as such all flooring should be properly acclimatized to the *eventual environment of situation* before installation.

Any drastic occurrence affecting this relative humidity, especially when confined to the surface or underside of the floor board can cause swelling or shrinking.

Tips on installation procedures:

Site readiness: For the accurate installation of properly acclimatized timber, site conditions should be managed to allow your chosen professional to work with as few hindrances as possible – in a dry and secure environment.

Feel free to consult a member of the BestWood Flooring team for a full description of industry standards and norms relating to site readiness.

It is recommended that a professional Sander & Sealer be used to achieve the optimum finish when installing un-finished 19mm T&G timber flooring.

After installation: Wooden flooring should ideally be covered with corrugated cardboard whilst other tradesmen, if any, operate in the vicinity.



Caring for your BestWood Floor:

Easy steps to ensure satisfaction with your BestWood Floor:

- Sweep regularly with a dry mop.
- Use felt adequate protectors under all furniture and chairs.
- Be mindful of protecting your floor when moving furniture or appliances. Never slide or roll furniture or appliances across the floor.
- Place protective mats at all exterior entrances.

- Avoid walking on wood floors in high heels. Stiletto heels or shoes in need of repair can damage your floor.
- Never wet mop your wood floors. Excess surface moisture can cause your floor to cup.
- For the same reason never allow water to remain on the wood floor surface for any length of time.
- Check for compatibility before using oil soaps, wax or chemical products to clean your floor.
- Protect your floor from direct sunlight. The sun's UV rays can slightly change the color of your floor. Consider rearranging furniture and rugs periodically so that your floor ages evenly.
- Keep pets claws properly trimmed to avoid excessive scratches and gouges.

Maintaining your BestWood Floor:

BestWood Flooring products are designed with the homeowner in mind. While maintenance is very low, it is still important.

In order to keep your new BestWood Floor looking its best, please note the following guidelines:

Dry mop as often as is necessary to keep sand and grit away from the surface.

Occasionally wipe the floor with an almost dry (well wrung) mop and recommended cleaning product and/or polish.

Very stubborn stains and scuff marks may be removed by the use of acetone. Check for compatibility by experimenting with a sample board, or in an inconspicuous location.

Finally, when the surface has dulled or lowered because of wear, mechanical sanding and sealing will result in a new floor.

Please visit www.bestwood.co.za for a comprehensive guide to choosing a hardwood floor, installation tips as well as care & maintenance of timber flooring.